

## Informational Notice: DSB PRODUCTION brief FIX disconnect around 10:40 AM UTC 21st June 2019

## **Audience: DSB PRODUCTION FIX Users**

This is an informational notice to DSB Production FIX users who may have suffered a brief disconnection at approximately 10:40 AM UTC 21st June 2019. One of our FIX Production instance encountered high memory issue, we have restarted the FIX services to resolve the issue. The sessions that were briefly disconnected were reconnected immediately to an alternative FIX endpoint.

The DSB is continuing to check the root cause of the high memory issue, and will provide further information in due course.

If further assistance or clarification is needed regarding this notification please contact <a href="technical.suppport@anna-dsb.com">technical.suppport@anna-dsb.com</a>.